

About the James H. Quillen VA Medical Center

The James H. Quillen VA Medical Center is most commonly referred to as the Mountain Home VA Healthcare System (MHVAHCS). It is a comprehensive level 1c healthcare facility serving the needs of Veterans in East Tennessee, Southwest Virginia, and Southeast Kentucky. It is a tertiary care facility offering primary care, inpatient care, domiciliary care, nursing home care, home health care and outpatient specialty care in an environment of teaching, research, and emergency preparedness.

In addition to providing acute care in 114 hospital beds, the VA offers geriatric and rehabilitation services through its 120-bed Community Living Center and operates a 170-bed Domiciliary that offers a variety of treatment modalities, which also include a homeless inpatient treatment program and homeless outreach. The MHVAHCS also includes a VA-staffed Outpatient Clinic in Knoxville, Tennessee where over 15,000 patients receive care. Additionally, there are six (6) VA-staffed Community Based Outpatient Clinics (CBOCs) in Morristown, Rogersville, Sevierville and Campbell County, Tennessee and Bristol and Norton, Virginia that serve over 9,000 patients. There are three (3) Rural Outreach Clinics (ROCs) associated with the Virginia CBOCs in Jonesville, Vansant, and Marion.

The medical center is a primary training site for the ETSU Gatton College of Pharmacy and Quillen College of Medicine, which are located on the VA campus, and is affiliated with the University of Tennessee College of Pharmacy and the Virginia Commonwealth



Application Requirements

Candidates should complete a standard application in PhORCAS

- Letter of intent
- Curriculum Vitae
- Official college of pharmacy transcript
- Three letters of recommendation (preferably from clinical preceptors)

Application deadline: **January 1, 2015**

Candidates will be notified of interview status no later than February 15th.

NMS Code 188513

The JHQVAMC agrees that no person at this site will solicit, accept, or use any ranking-related information from any residency applicant.

This program is accredited by the American Society of Health-System Pharmacists

Residency Program Director

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PGY1 Pharmacy Residency 2015-2016

James H. Quillen VA
Medical Center,
Mountain Home, TN

Program Overview

The James H. Quillen VA Medical Center Pharmacy Service provides comprehensive pharmaceutical care to both inpatient and outpatient veterans. The program appears large with a staff of 56 pharmacists, 33 technicians, 2 licensed practicing nurses plus administrative and support staff, yet it remains one of the most efficient pharmacies in the VA system.

The inpatient pharmacy is open to serve the Veterans and house staff 24 hours a day, 7 days a week. All medications sent to the ward and IVs are bar-coded for both the specific patient and medication strength. Clinical pharmacists as well as Emergency Department, Infectious Disease, and Critical Care Clinical Pharmacist Specialists work alongside hospitalists and surgeons. These pharmacists work closely with the teaching teams, intervening when necessary to provide the most comprehensive pharmaceutical care to our Veteran patients. Moreover, Clinical Pharmacist Specialists are integral members of the primary care clinics, medical home model teams, specialty clinics, and the multidisciplinary diabetes clinic. Additionally, pharmacists manage the entire outpatient anticoagulation program for Veterans in the community living center, the home-based primary care team, and the community-based outpatient clinics (CBOCs). Pharmacists also actively participate on the P&T committee, manage the non-formulary drug request program, and a pharmacoeconomist provides support for both research and medications outcomes projects.

The outpatient pharmacy processes over 3,000 prescriptions daily from Mountain Home, the State Nursing Home, and the CBOCs of Knoxville, Morristown, Rogersville, Norton, and Bristol. Of these prescriptions, approximately 600-800 are filled for window pickup. Prescriptions to be mailed are either filled locally or by the Consolidated Mail Out Pharmacy (CMOP) located in Murfreesboro. Counseling on medications is only one of the patient-centered services provided by this dedicated service, and our outpatient pharmacy patient satisfaction ratings are consistently one of the highest in our Veterans Integrated Service Network (VISN).



Residency Purpose

The James H. Quillen VA Medical Center PGY 1 Pharmacy Residency provides the pharmacy resident with a challenging and comprehensive program to improve clinical, educational, research, and practice management skills. The program will develop the resident's ability to transform accumulated knowledge and clinical experience to a final outcome of improved patient care, and fully prepare the resident for general clinical pharmacy practice or continued PGY 2 specialty training.

Learning Opportunities

Core rotations:

- Orientation/Operations Training
- Ambulatory Care I
- Ambulatory Care II
- Anticoagulation
- Acute Care Medicine
- Critical Care Medicine
- Geriatrics

Longitudinal experiences:

- Research project
- Formulary Management/Pharmacoeconomics
- VA Pharmacy Administration
- Pharmacy Operations

Elective Opportunities:

- Infectious Disease
- Specialty Medicine
- Emergency Medicine
- Home-Based Primary Care
- Mental Health
- Diabetes
- Additional experience in core rotations
- Teaching Learning Certificate

The resident will participate in patient and staff education, provide an ACPE-accredited continuing education lecture, present journal clubs and case discussions, and assist in precepting 4th year pharmacy clerkship students.

Eligibility

- US Citizen
- Graduate of an ACPE accredited school of pharmacy
- Active pharmacy license (or be eligible for licensure in any US state or territory).
- Satisfactory physical examination (including drug test)

Benefits

- \$ 41,098 estimated stipend
- Dual VA appointment
- 13 Paid Vacation Days
- 13 Paid Sick Days
- 10 Paid Holidays
- Healthcare Insurance
- Optional dental and vision insurance
- Administrative leave for professional meetings

Johnson City Life

The beautiful 247 acre Mountain Home campus is a park-like setting within the community of Johnson City. Located in northeast Tennessee, Johnson City has a population of 65,000 and is the fourth largest metropolitan area in the state of Tennessee. It is also the largest of the Tri-Cities, which includes Johnson City, Kingsport, and Bristol. Set in a region known as America's First Frontier, Johnson City is "Where the Pioneer Spirit Began". It is a historically significant and culturally rich community surrounded by an abundance of unspoiled natural beauty. The area is world-renowned for its modern and traditional Appalachian and bluegrass music, art and cuisine, storytelling, and outdoor recreation for the whole family throughout all four seasons. Nearby attractions include NASCAR at Bristol Motor Speedway, the Appalachian Trail, the Biltmore House, and the resort destinations of Pigeon Forge and Dollywood. Outdoor activities abound, including whitewater rafting, snow skiing, hiking, and fishing all within driving distance.